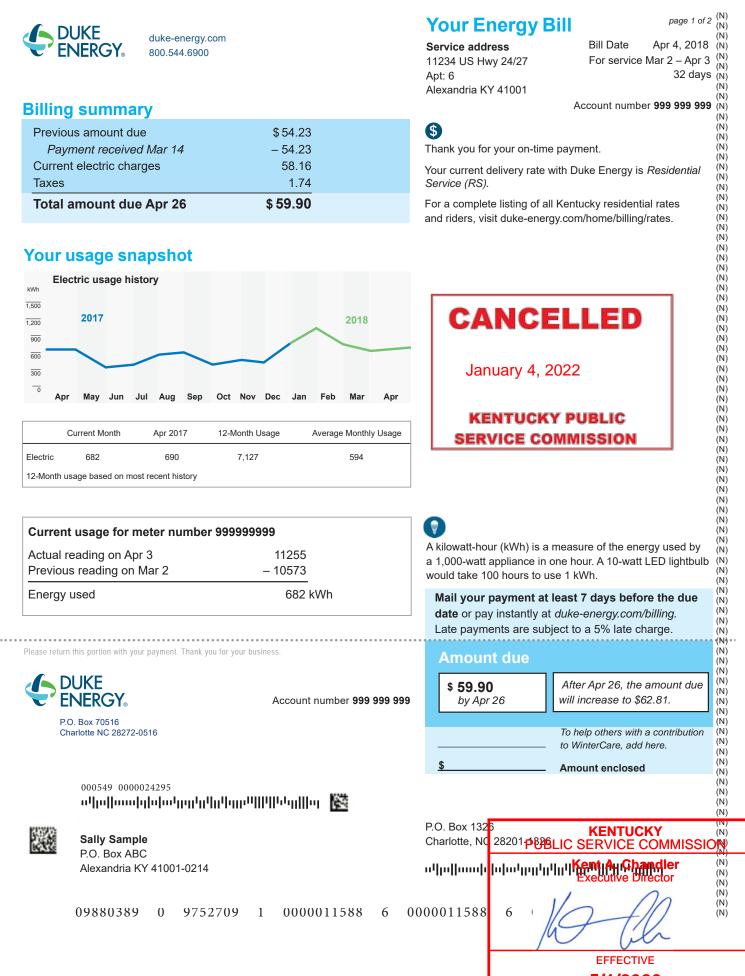
Appendix A Page 1 of 6



5/1/2020 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Account number **999 999 999**

page 2 of 2

(N)

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We're here for you

Report an eme	ergency	
Electric/Gas ou	Itage	duke-energy.com/outages
Call	Electric	800.543.5599
	Gas	800.634.4300
Convenient w:	ays to pay your bill	
Online	ays to pay your bill	duke-energy.com/billing
••••••	rom your bank account	duke-energy.com/autodraft
		800.544.6900
By mail	11 /	P.O. Box 1326
5		Charlotte, NC 28201-1326
In person		duke-energy.com/locations
		duka aparav com/paparlass
Mobile website		
		3, 3, 5
Correspondent	ith Duke Energy	
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	2201	
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Contact Duko	Energy	
	пенах	duke-energy com
••••••	5 p.m.)	
		800.750.7500
Speedpay (fee By mail In person Help managing Register for free Update your ac Mobile website Correspond w P.O. Box 1326 Charlotte, NC 2 Contact Duke Online Call (8 a.m. to 5	applies) g your account e paperless billing count information with Duke Energy 28201 Energy	800.544.6900 P.O. Box 1326 Charlotte, NC 28201-1326 duke-energy.com/locations duke-energy.com/my-account duke-energy.com/my-account duke-energy.com/my-account

Request the condensed or detailed bill format Online Call (8 a.m. to 5 p.m.)

duke-energy.com/xxxx

800.544.6900

Your next meter reading: May 2 Please be sure we can safely access your meter for

Important to know

actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$75 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.



January 4, 2022

KENTUCKY PUBLIC SERVICE COMMISSION

PURSHANT



CTION 9 (1)

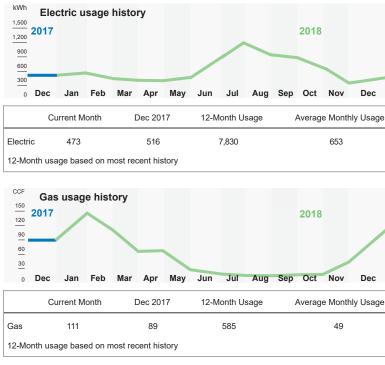
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Billing summary

Total amount due Jan 4	\$160.20	
Taxes	4.67	
Current gas charges	105.22	
Current electric charges	50.31	
Payment received Nov 26	- 93.40	
Previous amount due	\$93.40	

Your usage snapshot



Please return this portion with your payment. Thank you for your business



Account number 999 999 999

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P.O. Box 1326 Charlotte NC 28201-1326

> 000549 0000024295 ովիովիուովոլիսիուկովիլիկորոնկիկիներուներիներ



Sally Sample 123 Mount Olive Rd Florence KY 41042-3141

09880389 0 9752709 1 0000011588



Service address 123 Mount Olive Rd Florence KY 41042

I	() ()
Bill date Dec 13, 2018	()
For service Nov 9 – Dec 12	1)
33 days	() 1)
	à

Account number 999 999 999



January 4, 2022

KENTUCKY PUBLIC SERVICE COMMISSION

Mail your payment at least 7 days before the due date or pay instantly at *duke-energy.com/billing*. Late payments are subject to a 5% late charge.

Amount due \$ 160.20 on Jan 4 After Jan 4, the amount due will increase to \$167.98. To help others with a contribution to WinterCare, add here. \$ Amount enclosed

> EFFECTIVE 5/1/2020 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



We're here for you

Report an em		
Electric/Gas o	•	duke-energy.com/outages
Call	Electric	800.543.5599
	Gas	800.634.4300
	vays to pay your bill	
Online		duke-energy.com/billing
•	from your bank account	duke-energy.com/autodraft
Speedpay (fee	e applies)	800.544.6900
By mail		P.O. Box 1326
		Charlotte, NC 28201-1326
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	ng your account	duke-energy.com/locations
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Help managin Register for fr Update your a Mobile websit Correspond v P.O. Box 1326 Charlotte, NC	ee paperless billing account information e with Duke Energy 28201 Energy	duke-energy.com/paperless duke-energy.com/my-account duke-energy.com/my-account

Request the condensed or detailed bill formatOnlineduke-energyCall (8 a.m. to 5 p.m.)800.544.

bill format duke-energy.com/xxxx 800.544.6900



Important to know

Your next meter reading: Jan 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$75 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

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5/1/2020 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



Your usage snapshot - continued

Current electric usage for meter number 999999999 6323 Actual reading on Dec 12 - 5850 Previous reading on Nov 9 473 kWh

A kilowatt-hour (kWh) is a measure of the energy used by
a 1,000-watt appliance in one hour. A 10-watt LED lightbulb
would take 100 hours to use 1 kWh.

One centum cubic foot (CCF) is the amount of gas in a

.

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Current gas usage for meter number 999999999		
Actual reading on Dec 12 253		
Previous reading on Nov 9	- 142	
Energy used 111 CCF		

Billing details – Electric

473 kWh @ \$0.00085100 Rider ESM	0.40 3.53	
473 kWh @ - \$0.00140700 Electric fuel adjustment	- 0.05	
Electric DSM rider 473 kWh @ \$0.00303500 Rider PSM	1.44	
Energy charge 473 kWh @ \$0.07165000 <i>Riders</i>	33.89	
Duke Energy delivery Monthly service charge	\$11.10	

Billing details – Gas

Duke Energy delivery		
Monthly service charge	\$16.10	
Service delivery		
111 CCF @ \$0.37213000	41.31	
DSM rider		
111 CCF @ - \$0.04085600	- 4.54	
Gas cost recovery		
111 CCF @ \$0.49970000	55.47	
Service replacement rider	1.80	
Tax cuts job act rider		
111 CCF @ - \$0.04430000	- 4.92	
Current gas charges		\$105.22

Your current rate is Residential Service (RS).

take about 20 hours to use 1 CCF of gas.

Riders are costs to cover investments in improving the energy infrastructure or other additional expenses.

For a complete listing of all Kentucky residential rates and riders, visit duke-energy.com/home/billing/rates.



January 4, 2022

KENTUCKY PUBLIC SERVICE COMMISSION

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky residential rates and riders, visit duke-energy.com/home/billing/rates.

PURSHANT



CTION 9 (1)

page 3 of 4 (N) (N) 100-cubic-foot space. If you have a standard oven, it would

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Billing details – Taxes

Explanation of taxes		
Rate increase for school tax	4.67	
Total taxes		\$4.67
		ψ4.07

